MARVIN Phone vs. MiWAM Contact Report

January – March

2nd Quarter 2014 (Fiscal Year)

| Total MARVIN Contacts | Calls to MARVIN | | MiWAM_MARVIN | |
|-----------------------|-----------------|-----|--------------|-----|
| 1,197,654 | 313,164 | 26% | 884,490 | 74% |

 $313,164 \div 1,197,654 = 26\%$ $884,490 \div 1,197,654 = 74\%$